

.hk LOCK - FAQ

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1. What is .hk LOCK?

什麼是 .hk LOCK?

.hk LOCK is a “registry lock” service for .hk and .香港 domain names. After applying .hk LOCK on a domain name, the change of Name Server and/or Domain Host could not be completed without an “unlocking” process. The unlocking of the domain name requires a thorough and rigorous offline verification process.

.hk LOCK 是為 .hk 及 .香港 域名而設的域名鎖服務。當域名持有人成功申請了 .hk LOCK 服務後，其域名的伺服器名稱及/或域名主機必須經過全面而嚴謹的核實手續才可作更改。

2. How do I subscribe to .hk LOCK?

我應如何申請 .hk LOCK?

Please email to enquiry@hkdnr.hk or call +852 2319 1313 for subscription. You will be invited to fill out and return an application form and we will contact the authorised persons you appointed to set up the verification process and agree on a service commencement date.

請電郵至 enquiry@hkdnr.hk 或至電 +852 2319 1313 辦理。您需填寫並交回申請表格。我們於收到申請表格後，會聯絡申請表上的指定人士確定 .hk LOCK 服務的核實手續及開始日期。

3. How much does .hk LOCK cost and how am I billed?

.hk LOCK 的收費如何?

The subscription fee of .hk LOCK is HK\$2,000 per domain name per annum. The annual period is the same as that for the domain name registration. In the event that the commencement date is not on the first day of the domain name annual period of registration, the fee will be prorated by dividing the yearly fee into 365 or

366 days and counting the number of days you will use the service until the end of the annual period of the domain name registration. For example, if the service commencement is on 15 March and the expiration of the annual period of registration is 10 September, the .hk LOCK subscription fee for the first year would be multiplied by 179/365 notwithstanding that, if there are less than 3 months to the end of the domain annual period of registration, you need to pay the yearly service fee for the next annual period in addition to that of this year before the service commencement.

.hk LOCK 的收費為每年每域名港元 2,000。有效期會跟域名現時的合約年期一樣，如.hk LOCK 的生效日期不是域名在該年度合約生效日期的第一天，那麼年費便會以日計算（即每年 365 或 366 日除以年費 2,000 港元乘以使用服務的日期），直至域名的本週年結束日。例如，.hk LOCK 的生效日期為 3 月 15 日，域名的年度終止日為 9 月 10 日，首年 LOCK 的費用則是 $179/365 \times 2,000$ 港元，如域名的年度終止少於三個月，則除了首年剩餘日數的服務費外，另需要再加多一年費用。

4. Will there be any refund for unused service fee?

服務終止後，剩餘的年費會否退回？

If the service is terminated, for any reason whatsoever before the end of the contract period, remaining fee paid for the unused period will not be refunded.

未到期前終止服務，餘下的費用將不會退回。

5. What do I need to do if I need to change the Name Server or Domain Host for my domain name after using .hk LOCK?

使用.hk LOCK 後，若我要更改域名的伺服器名稱及/或域名主機，應怎麼辦？

You will need to contact us in advance to set up “unlocking” via an agreed verification process.

您需於更改域名伺服器名稱及/或域名主機前與我們聯絡，通過既定程序核實及設定域名解鎖。

6. How do I know that my domain name is subscribed to and protected by .hk LOCK?

我可如何得知我的域名已經成功申請.hk LOCK 及受到保護？

You can search for your domain name on our WHOIS (<https://www.hkdnr.hk/whois/whois.jsp>); under “Status Information” the “Domain Prohibit Status” should show “The domain name is protected by .hk LOCK”.

您可於我們的 WHOIS (<https://www.hkdnr.hk/zho/func-zho/whois/>) 查詢您的域名;於“Status Information”您域名的“Domain Prohibit Status”應為“The domain name is protected by .hk LOCK”。